



# ONLINE DIVERSITY TRAINING PROGRAM FOR POLICE



***Keeping the Peace: Diversity and Cultural Competency for Law Enforcement*** is an online training course to support law enforcement professionals and enhance their knowledge of cultural competency. The class was designed specifically for law enforcement to build upon inclusive communication skills to better connect with the communities they serve and understand diverse perspectives while keeping the peace.

This course explores how recognizing and addressing bias and making the effort to become more culturally aware can foster trust and confidence in the community. The course extends beyond awareness and sensitivity and provides foundational knowledge with tools and strategies to utilize in policing.

This course is logically structured, with relevant content, examples, tests for understanding, and scenarios for law enforcement personnel.

## ONLINE TRAINING BENEFITS

### *Flexibility*

The course is available 24 hours a day. Officers may stop and start as needed and return to the section where they left off.

### *Access*

The course may be accessed easily by a link or housed on the department's learning management system.

### *Tests for Understanding*

The course integrates questions and answers and a full test for understanding at the end.

### *Reporting*

Full reporting is available for record-keeping purposes.

## COURSE LEARNING OBJECTIVES

- Acquire a clear understanding of the key cultural competency terms
- Understand how to establish and maintain the trust of a diverse community
- Know best practices to communicate effectively and inclusively across differences in communities served
- Interpret the value of diversity and inclusion within the department
- Recognize verbal, nonverbal, and environmental microaggressions
- Understand what bias is, including implicit bias, and how to mitigate potential harm
- Identify ways inclusive communication and cultural competency can work together to successfully keep the peace and reduce escalation

## LEARNING MODULES

- Cultural Competence
- Establishing Trust in Diverse Communities
- Introduction to Diversity and Inclusion
- Exploring Bias
- Becoming an Inclusive Communicator
- Resolving Bias in a Policing Environment
- How to Contribute to Cultural Change

**REGISTRATION: [trainer@diversitybuilder.com](mailto:trainer@diversitybuilder.com) or 615.823.1717**